



QUALITY POLICY OF THE COMPANY

BROKINS carries out any activity associated with designing, providing and support of insurance services in order to serve the needs of its customers in the most effective way.

The main objective among its objectives is the continuous improvement of the products / services provided for the continuous development of its operations. To achieve this goal, BROKINS implements a Quality Management System in accordance with the international standard EN ISO 9001/2015 and has defined clear responsibilities and responsibilities for the stakeholders at all stages of the production process from first contact with the customer up to the delivery of the products and services requested by the customer as well as the customer service.

BROKINS management believes that continuous improvement of the operating level is required so that the company can be continually competitive and pioneered and has realized that the implementation of a constantly improving quality management system and the setting of objective goals and the subsequent achievement of targets for quality, are a prerequisite for growth.

For this reason, management is committed to meeting the applicable requirements and implementing the quality policy, and it actively supports the staff to participate in this effort.